

## CURRICULUM VITAE (CV)



Family name: Apine  
 First name: Baiba  
 Present position: PricewaterhouseCoopers, Senior manager, Consulting  
 Years within the firm: 10  
 Date of birth: November 1, 1971  
 Nationality: Latvian  
 Civil status: Married, 3 children

### Education:

| Dates       | Institution                 | Degree obtained  |
|-------------|-----------------------------|--|
| 2000 – 2003 | University of Latvia (Riga) | Dr. Sc. Comp. (Doctor of Computer sciences).<br>Thesis: “Software Development Process Diagnostics and Development” contained study about effective use of different metrics to trigger risks in software development process |

### Other skills:

| Dates | Institution   | Diplomas obtained   |
|-------|---|---|
| 2008  | State Data Inspection                                     | Accredited auditor according to Physical person data protection law |
| 2005  | Project Management Institute (PMI)                        | PMI, Certified project manager                                      |
| 2002  | ISACA (Information Systems Audit and Control Association) | CISA, Certified Information System Auditor                          |

### Experience:

| Dates       | Company                                  | Position  | Description   |
|-------------|--|---|---|
| From 2003   | PricewaterhouseCoopers SIA               | Senior manager  | Managing Consulting practice, including client work on Information system selection and implementation, IT and operational audits, IT governance. |
| From 2004   | University of Latvia                     | Assistant professor in the faculty of Physics and Mathematics | Delivering courses “IT Governance” and “IT Audit”, supervision of master and doctor of computer science thesis                                    |
| 2000 - 2003 | Riga Institute of Information Technology | Started as Assistant, left the company as managing director   | Information system development cost and schedule estimation, IT audits, information system development quality assurance, practice development    |
| From 2001   | Riga Business School                     | Lecturer for MBA students                                     | Delivering course “Management Information Systems”, supervision of MBA  |

| Dates       | Company                 | Position                                     | Description   |
|-------------|-------------------------|--|---|
| 1994 – 1995 | SWH Information Systems | Programmer, systems analyst, project manager | thesis<br>System analysis, programming, testing, software development management (including complex information system implementation projects for clients in Germany (Software AG)). |
| 1991 – 1994 | SWH Riga                | Programmer, systems analyst                  | System analysis, programming, testing.  |

**Relevant experience:**

Baiba has been involved in and managed many business process modelling engagements during the last ten years. The engagements had different objectives for modelling – defining information technology strategy, system requirements definition, business process improvements, optimisation of control environment. Baiba has worked with business process modelling tasks in different industries: energy, utilities, financial services, production, wood processing and transportation.

**Languages:**

| Language | Competence on a scale of 1 to 5 (1 - excellent; 5 - basic) |         |         |
|----------|--|---------|---------|
|          | Speaking   | Writing | Reading |
| Latvian  | 1  | 1       | 1       |
| English  | 1  | 1       | 1       |
| Russian  | 1  | 2       | 1       |